

## **BOOKING & CANCELLATION POLICY**

### **TERMS & CONDITIONS :**

- 1) We need a **100%** advance for confirmation of all bookings. In case of payment by cheque, it should be drawn on “**Madachya Banat**”. The confirmation of bookings by cheque payment will be given only after realization of the payments.
- 2) Any cancellation of booking, **15 days** prior to the date of arrival will attract a **50%** cancellation charge. We shall forfeit any refunds towards your booking, if cancellation made within/up to **48 hours** of the date of arrival. All refunds, if applicable, will be made by cheque payable to the payee in question. The payments can be transferrable to other date of booking subject to availability of rooms during the staid period.
- 3) Rates and packages subject to change without notice.
- 4) All reservations made during the **peak season** have 3 day validity. If we do not receive payments confirming the bookings the same will stand cancelled.
- 5) All confirmed bookings if cancelled during **peak season**, attract a **75%** cancellation charge **15 days** prior to the date of arrival. Cancellation made upto **30 days** prior to the date of arrival will attract a **50%** cancellation charge. **100%** cancellation charges are applicable for cancellations within/ upto **72 hours** of the date of arrival.
- 6) USD rates are applicable to all foreign nationals and Non resident Indians. INR rates will be applicable to all Indian nationals, diplomats based in India and all foreign nationals holding a valid Indian work permit. Foreign nationals and NRI's to submit their passport at the time of check in for official use only.
- 7) Early check in or late checkout subject to management approval.
- 8) All additional days of stay will be charged on prorata basis.
- 9) Rates are exclusive of all applicable taxes. They are based per room/cottage, accommodating two persons (2 pax) only.
- 10) Luxury tax of 10% is currently applicable on all services offered at the Resort. If there is any further levy by the Central Government or the State Government, the same shall apply with immediate effect.
- 11) All rights of entry reserved with the management.

**MADACHYA BANAT**